Charge Capture Solution

Streamline the Work Physicians Do When They’re Not with a Patient – and Reap Significant Revenue Benefits

A physician’s first priority is patient care, but the parts of a physician’s job that occur out of sight of patients are critical (and time-consuming) nonetheless. Anything that can be done to streamline those non-patient-facing aspects of physicians’ daily workflow can yield significant revenue and efficiency benefits to physicians and the entire organization.

PatientKeeper helps physicians stay focused on job #1 by offering a range of innovative and intuitive software applications – available on Web-connected computers and as a native mobile app – to expedite the financial, documentation and communication tasks that are part of their day.

Solution Elements

- **Charge Capture** enables providers to record charges electronically for services they deliver, quickly and easily — at the point of care, in the office, or anywhere in between.
- **Charge Analytics** is a plug-and-play decision support solution for analyzing charge capture data.
- **PQRS** captures and reports PQRS measures to CMS and other quality metrics within the electronic charge capture workflow.
- **NoteWriter** replaces paper with more accessible, legible and trackable electronic notes.
- **Sign-Out** enables physicians to manage the hand-off process more efficiently.

But physicians aren’t the only beneficiaries. Billing and coding professionals love PatientKeeper because it dramatically reduces the need to consult clinicians about charges submitted days or weeks earlier. With ready access to clinical notes and communication tools, staff can easily resolve issues without interrupting physicians or delaying the submission.

Also, PatientKeeper lets everybody speak their own language. With IMO (Intelligent Medical Objects), clinicians can enter a diagnosis for a patient Problem List without altering the terms they would normally use for that diagnosis. IMO features more than 190,000 clinician friendly terms, which capture clinical intent and result in billable codes. Allowing physicians to search with familiar terms, rather than forcing them to remember and use the often awkward and cumbersome ICD-9 or ICD-10 coding language, makes using PatientKeeper applications even easier.
A comprehensive charge capture solution
For more than a decade, PatientKeeper Charge Capture™ has been the automated billing workflow solution that easily fits a clinician’s work style, enabling providers to record charges for services they deliver quickly and easily — at the point of care, in the office, or anywhere in between. Physicians can view and select the appropriate ICD-9 or ICD-10 diagnosis codes with the confidence that their selections will be mapped to the appropriate billing codes upon submission. Real-time code edits check for common coding errors and alert physicians at the time of charge entry. A comprehensive array of code edits, including CCI- and LCD-based edits in addition to client-developed rules, result in far fewer instances of costly resubmissions that miss the claim-submission window. Charge Capture also identifies potentially missed charges and reduces defensive “down-coding.”

PatientKeeper has more than 50,000 active users worldwide.

Physician Portal Charge Status view

Real-time understanding of your revenue
PatientKeeper Analytics™ is a sophisticated, yet easy-to-use analysis and reporting tool that offers powerful functionality right out of the box. It gives you a complete decision support environment for analyzing the billing data created by PatientKeeper Charge Capture. Using proven business intelligence (BI) technology, PatientKeeper Analytics provides valuable information by highlighting relationships, correlations, patterns, and other analytical insights to pinpoint problem areas. Data is displayed both through visual dashboards and ad-hoc deep dive reporting.
Capture PQRS and other quality measures

PatientKeeper PQRS™ acts as a seamless add-on to the charge capture process, offering the ability to capture and report compliance information for any of the CMS claims-based PQRS measures. During the charge capture process, PatientKeeper PQRS prompts the user with simple, context-appropriate questions that are relevant to the patient demographics, diagnoses and procedures. With just a few additional selections, the physician can submit appropriate compliance data.

About PatientKeeper

PatientKeeper® Inc. is the leading provider of healthcare applications for physicians, and KLAS Research’s 2012 Category Leader in “Clinical Portals/Aggregation.” PatientKeeper's highly intuitive software streamlines physicians' workflow to improve productivity and patient care. PatientKeeper's CPOE, physician documentation, electronic charge capture and other applications run on desktop and laptop computers and popular handheld devices and tablets. PatientKeeper's software integrates with existing healthcare information systems to create the most effective solution for driving physician adoption of technology, meeting Meaningful Use, and transitioning to ICD-10. PatientKeeper has more than 50,000 active physician users today.

A useful, physician friendly documentation tool

With PatientKeeper NoteWriter™, hospitals and physician practices can replace paper with more accessible, legible and trackable electronic notes. NoteWriter puts all of the relevant patient information in one place, so physicians can easily access clinical data such as lab reports alongside their own progress notes, saving time and improving patient care.

Ensure communication at hand off goes smoothly

PatientKeeper Sign-Out™ improves communication and workflow between physicians at the transition of care. Physicians save time, while avoiding missed tasks or overlooking crucial patient information that needs to be passed along at shift changes. Sign-Out provides a continuity of care tool that facilitates faster discharges, enhances patient safety, and aids compliance with Joint Commission patient safety requirements.