

## Sign Incomplete Records – Anytime, Anywhere

As hospitals transition to electronic health records, paper and scanned documents coexist with electronic documentation. This makes it challenging for Health Information Management (HIM) to maintain the complete legal medical record. And it creates complexity for physicians to review, edit and sign deficient documents. The result is a labor intensive and error-prone process, one that takes time away from patient care, puts Joint Commission compliance at risk, and delays the final billing process. How can you simplify the document signing process and save time?

*PatientKeeper® eSignature™* is the answer.

### Product Highlights

- Saves physicians' time
- Makes reviewing, editing, and signing documents easier and more convenient
- Faster chart completion improves document availability and timeliness of billing



### Fast, Accurate Electronic Signing

*PatientKeeper eSignature* helps hospitals achieve medical record documentation compliance without creating another administrative burden for physicians. It is a fast and simple solution for physicians to electronically review, edit, and sign chart deficiencies—including transcribed reports, orders, and scanned documents from any computer running a Web browser. With eSignature, there's no need for physicians to visit the Medical Records department or login to the hospital information system to electronically sign documents. The result is timely chart completion for faster billing, improved communications between HIM and physicians, and overall physician satisfaction.

## About PatientKeeper

PatientKeeper® Inc., the leading provider of physician healthcare information systems, enables physicians and hospitals to focus on their patients, not technology, by providing highly intuitive software that streamlines physician workflow to improve productivity and patient care. PatientKeeper's CPOE, physician documentation, HIE and other applications run on desktop and laptop computers and popular handheld devices and tablets. PatientKeeper integrates easily with hospitals' existing IT infrastructure to create the most cost-effective solution for driving physician Meaningful Use. PatientKeeper has more than 30,000 active physician users today.



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## Greater Convenience. Faster Workflows

Physicians can easily review and edit documents in the *PatientKeeper Physician Portal™* at any time—from anywhere. *PatientKeeper eSignature* presents a list of unsigned documents, both dictated and scanned, with critically overdue documents highlighted in red.

Signing is fast, easy, and flexible. With little or no training, providers can sign one or multiple documents with features like auto-scrolling, edit/decline capability, and PIN caching to streamline the process. Once the document is signed, it is delivered to the hospital information system, immediately updating the patient's electronic medical record.

## Improved Communication

The PatientKeeper Inbox provides a single place for each provider to review his/her documentation deficiencies and messages in one place. eSignature messaging capability allows providers to send and receive messages from HIM and other providers. Physicians conveniently satisfy "Missing Dictation" deficiencies with a direct link to the patient detail in *PatientKeeper Clinical Results™*. Incorrectly assigned documents are easily declined by physicians. This removes the document from the provider's list and sends a message to HIM for reassignment.

### Key Benefits:

- **Save time** – Eliminate multiple visits to the medical records department. Physicians sign all documents in one place.
- **Convenient** – Physicians review, modify, and sign clinical documents electronically from anywhere at any time – office, hallway, or home.
- **Secure** – A security PIN can authenticate and identify the physician (optional).
- **Faster Clinical Flow** – Scanned or dictated clinical documents are available quickly to physicians, easily reviewed and signed, and immediately updated in the hospital information system or EMR.
- **Improve billing efficiency** – Final billing can take place faster with rapid document completion and signature.
- **Improved communication** – Messaging between HIM staff and providers allows for faster resolution of questions or missing documentation.

## An Ideal Extension for Healthcare IT

*PatientKeeper eSignature* further extends the *PatientKeeper Physician Portal* as a single console for all patient-related and administrative tasks. Fully integrated with the PatientKeeper Platform, eSignature allows healthcare institutions to give their providers the flexibility to sign notes anytime, anywhere without disrupting existing IT infrastructure. And with other PatientKeeper applications, you can extend the solution to encompass clinical results, electronic prescriptions, documentation, charge capture, and more.