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Electronic charge capture for infusion services improves the provider and biller experience

Like infusion therapies themselves, billing for infusion services can be complicated. PatientKeeper's automated infusion charge capture module – part of the *PatientKeeper® Charge Capture*™ solution – can help streamline and simplify the infusion billing process.

For an infusion session, PatientKeeper automatically calculates the appropriate infusion charges based on the drugs administered and other information, such as start and stop times, delivery method and vascular access site. There is no need for providers to determine the correct charge codes based on the extremely complicated infusion billing rules.

Data entry screen for an infusion session

Using PatientKeeper's infusion module reduces incorrect or lost charges as well as the time that billers need to spend reviewing each charge. The system and configurable rules can be counted on to generate the correct charges.
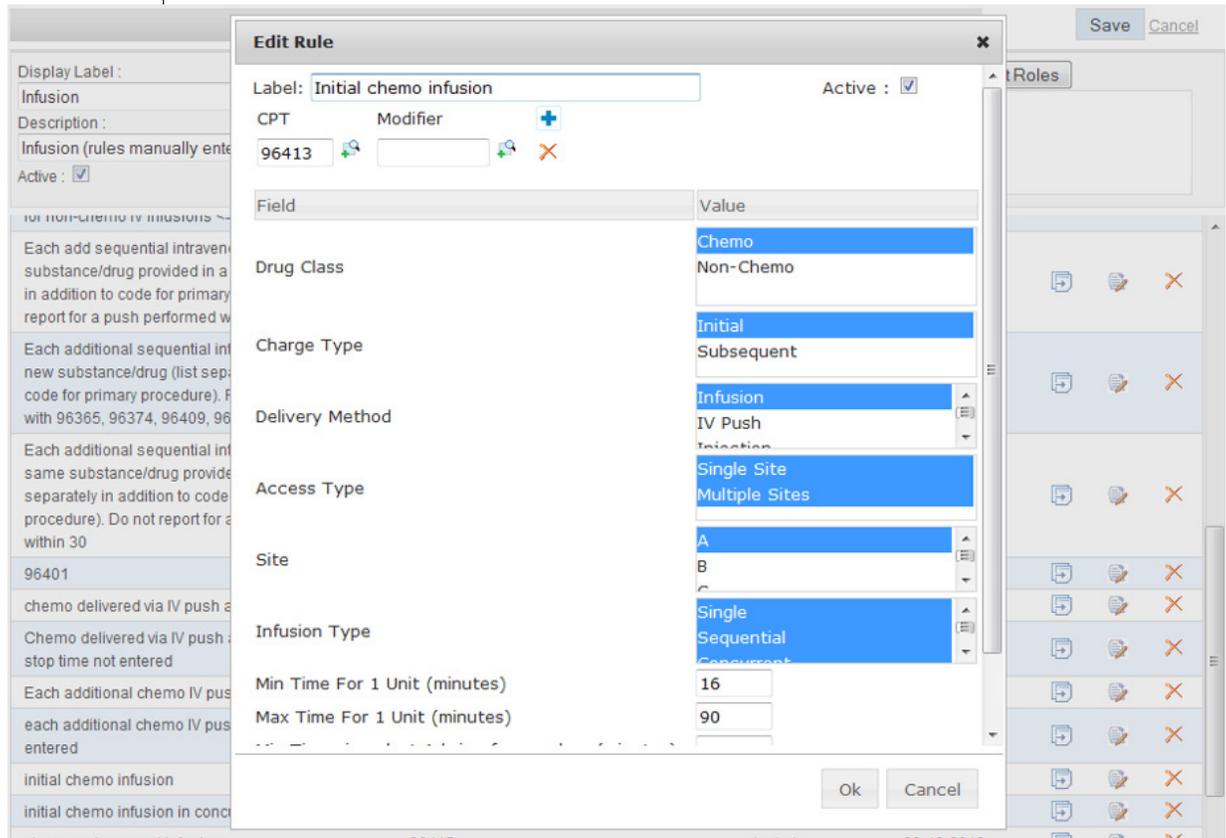
Key features and capabilities

- System and configurable rules determine charges for an infusion session based on the data entered

- Configurable rules managed in admin tool, so that policy changes can be handled outside of a release

- Primary service determined based on configurable hierarchy of Drug Class and Delivery Method, rather than order or administration or data entry

- Infusion-specific billing considerations, including:

  - Infusion type (single, sequential, concurrent)
  - Billable hydration services
  - Concurrent infusions

Infusion:

- A method used to put fluids into a person's bloodstream to fight cancer, treat autoimmune conditions, perform dialysis or provide hydration

- An infusion session consists of the administration of one or more drugs into one or more sites, potentially over a period of time

- Configurable rules can be created within PatientKeeper's admin tool based on CMS-driven guidelines and can be updated at any time if needed

Configurable rules can be created within PatientKeeper's admin tool based on CMS-driven guidelines

Benefits of using PatientKeeper's infusion module

- Correct codes are automatically generated based on the drugs and services administered; providers need not decipher extremely complicated infusion billing rules to determine the correct charge codes

- The screen is simple and eliminates the care team's need to remember drug types or calculations based off drug type

- Billing staff can rely on standard rules to calculate the codes

- Many rules can be modified to support changes in infusion policy minimizing the need for updated software

- The drug database loaded can be customized by location if desired, and can be updated as the classifications of drugs changes in the future

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