IMO Lets PatientKeeper Workflow Applications Speak Physicians' Language

Lost in Translation?

The language of healthcare billing and administration often is not the same as the clinical care dialects spoken by physicians, yet they must be reconciled in order to conduct the business of healthcare. However, forcing physicians to do the translation – as they are documenting clinical encounters, placing orders, or recording their time charges – can be frustrating and inefficient.

PatientKeeper® offers an easy solution: IMO® integration with PatientKeeper's physician workflow applications.

Improving Clinical and Administrative Workflows

In practice, clinicians use many different synonyms, acronyms, eponyms, abbreviations, and other terms to describe the same diseases and problems. These alternate forms are often more familiar and frequently used in the clinical domain than the standard ICD-9 and ICD-10 terms.

IMO (Intelligent Medical Objects) provides clinicians a way to enter a diagnosis for a patient Problem List without altering the language they would normally use for that diagnosis. IMO solves the problem of forcing clinicians to remember and use the often awkward and cumbersome ICD-9 or ICD-10 coding language as they are in the midst of typical clinical and administrative workflows. Featuring more than 190,000 clinician friendly terms, which capture clinical intent and result in billable codes, IMO makes using PatientKeeper workflow applications even easier for physicians.

Physician Search Term	IMO Search Match	ICD Search Match
GERD	Gastroesophageal Reflux Disease	None
DM	Diabetes Mellitus (and variations)	Disease due to disseminated mycobacterium...
CAD	Coronary Artery Disease (and variations)	Toxic effect of cadmium...

PatientKeeper's IMO Integrations

PatientKeeper offers IMO integrated with:

PatientKeeper Charge Capture™– For more than a decade, PatientKeeper Charge Capture has been the automated billing workflow solution that easily fits a clinician's work style, enabling providers to record charges for services they deliver quickly and easily — at the point of care, in the office, or anywhere in between. That's why today it is the charge capture solution most widely adopted by physicians. IMO integrated with PatientKeeper Charge Capture:

- Reduces diagnosis search time and increases precision

Product Highlights

- Contains the expressions that physicians want to use for documenting encounter diagnoses and problem lists

- Approximately 190,000 terms and concepts map to over 17,000 ICD-9 codes and 169,000 ICD-10 codes

- Every search result maps to a billable code – and all term-to-code mappings are reviewed by AHIMA

- Improves billing and revenue as a result of accurate diagnostic codes

- Saves the expense of creating and maintaining a term dictionary and complicated term-to-code mapping

PatientKeeper NoteWriter™– With PatientKeeper NoteWriter, hospitals and physician practices can replace paper with more accessible, legible and trackable electronic notes. NoteWriter puts all of the relevant patient information in one place, so physicians can easily access clinical data such as lab reports alongside their own progress notes, saving time and improving patient care. IMO integrated with PatientKeeper NoteWriter:

- Allows for choosing the right problem , with an ICD-9 code behind the clinical-friendly term

- Lets physicians choose a diagnosis once, which applies to both the clinical note and the billable charge

PatientKeeper CPOE™– PatientKeeper CPOE saves physicians time throughout the day by making it easy for them to place orders with just a few clicks. Physicians can customize their order sets to accommodate their specialties, which speeds up the ordering process even more. And since the orders are entered electronically, there is no opportunity for misunderstanding, as there is with verbal orders, which improves communication between the physician and department staff, and the accuracy of the testing, meds or follow-up being requested. IMO integrated with PatientKeeper CPOE:

- Allows physicians to choose a supporting diagnosis when ordering tests using clinical-friendly terms

- Ensure that tests ordered are medically justified with an appropriate diagnosis

About PatientKeeper

PatientKeeper® Inc., the leading provider of physician healthcare information systems, enables physicians and hospitals to focus on their patients, not technology. PatientKeeper provides highly intuitive software for physicians that streamlines workflow to improve productivity and patient care. PatientKeeper's CPOE, physician documentation, electronic charge capture and other applications run on desktop and laptop computers and popular handheld devices and tablets. PatientKeeper's software integrates with existing healthcare information systems to create the most effective solution for driving physician adoption of technology, meeting Meaningful Use, and transitioning to ICD-10.

Benefits of IMO Integration

- Ensures that the most appropriate diagnosis code is always available to drive appropriate reimbursement

- Increases clarity for physicians when describing patient care documented – and then billed

- Decreases administration time spent on customizing picklists, quick picks, and keywords

- Supports a better physician facing transition to ICD-10 – terms will be similar, but the correct code set will be presented

patientkeeper®
Enabling physicians to focus on patients… not technology™

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