Recover your practice's unbilled professional services – and potentially millions in incremental revenue – with PatientKeeper's new no-risk service

Physician charges are the financial lifeblood of every practice. So if your practice could recover unbilled professional services . . . consistent with each payer's timely filing requirements . . . with *little effort* and *no financial risk* . . . wouldn't you jump at the chance? If you found the forgotten consult, the H&P for a cancelled surgery, or the billable bedside procedure, how might it benefit your practice's revenue?

PatientKeeper's Charge Rescue™ Service is the risk-free way to find what you're missing. Available to provider groups with at least 100 physicians, Charge Rescue analyzes your clinical notes and charges – looking back 12 months for Medicare, and shorter periods for commercial payers – to identify services that were performed but not billed. In addition, Charge Rescue will identify charges for which documentation is missing, which could put your practice at risk during a RAC audit.

Provider organizations that reconcile professional charges with notes manually expend precious hours or days of staff time every month on tedious "detective work". Billers and coders know all too well that such work is complex, labor intensive, and fraught with error.

Charge Rescue is for every practice group of 100+ physicians:

- **No financial risk** – you only pay a percentage of what we find

- **No IT or interface requirements** – we work with whatever EHR, charge capture or billing systems you have in place

- **No staff burden** – we do everything except collect the missing revenue

- **No lengthy software contract or term agreement** – we keep the administrative overhead to a minimum

PatientKeeper's Charge Rescue Service identified $1.8 million in unbilled physician services for four specialty groups at a community hospital

Unbilled Services by Note Type					
Note Type	**Cardiology**	**Critical Care**	**Hospitalist**	**Pulmonary**	**Total**
History and Physical		338	202	56	596
Progress Note	104	3,590	772	950	5,416
Consultation	56	596	70	214	936
Operative Report	12	226	52		290
Discharge Summary	4	452	126	28	610
Transfer Summary		40	18	4	62

	Cardiology	**Critical Care**	**Hospitalist**	**Pulmonary**	**Total**
Total Number of Notes	176	5,242	1,240	1,252	7,910
Annualized Estimated Revenue	$25,915	$1,500,706	$125,735	$141,133	$1,793,488

PatientKeeper helps you pan for gold

PatientKeeper Charge Rescue's advanced algorithms automate the charge-note reconciliation process, making it easy to find those valuable "golden nuggets" – unbilled physician services. And using PatientKeeper frees coders to spend their time on more productive and valuable tasks.

PatientKeeper can offer its risk-free Charge Rescue service with confidence because of its 20 years of experience and proven expertise in capturing physicians' professional charges.

Charge Rescue process overview

PatientKeeper's Charge Rescue Service is technology agnostic; it works regardless of the systems and processes a provider organization currently uses. In order to perform a Charge Rescue, PatientKeeper only requires simple reports of a practice's professional charges and clinical notes for the time period under review. Using this information, PatientKeeper will run the Charge Rescue algorithms and provide you with a comprehensive report of missing charges, as well as charges without sufficient documentation that may put you at risk during a RAC audit. Fees are based on a percentage of unbilled services that PatientKeeper finds – there are no up-front commitments and no software to purchase.

In addition, PatientKeeper offers an ongoing prospective Charge Rescue service for all payers on a monthly basis. The rigor of this ongoing service can help organizations refine their charge capture processes and improve business performance.

Contact PatientKeeper at sales@patientkeeper.com or (781) 373-6322 or fill in this form to arrange your no-risk Charge Rescue today!

Benefits of PatientKeeper Charge Rescue:

- **Increase revenue** by identifying previously unbilled physician charges
- **Mitigate RAC audit risk** by ensuring all charges have supporting documentation
- **Maximize billing staff resources** by reallocating their time to tasks other than charge reconciliation
- **Identify opportunities** for process improvement within practice groups

About PatientKeeper

PatientKeeper® Inc. is the leading provider of healthcare applications for physicians. PatientKeeper's highly intuitive software streamlines physicians' workflow to improve productivity and patient care. PatientKeeper's CPOE, physician documentation, electronic charge capture and other applications run on desktop and laptop computers and popular handheld devices and tablets. PatientKeeper's software integrates with many existing healthcare information systems to support healthcare providers effectively in adopting technology, meeting MACRA requirements, and transitioning to value-based care. PatientKeeper has more than 60,000 active physician users today.

patientkeeper®

PatientKeeper, Inc.
880 Winter Street, Suite 300
Waltham, MA 02451
P: 781.373.6100
F: 781.373.6120
www.patientkeeper.com