patientkeeper®

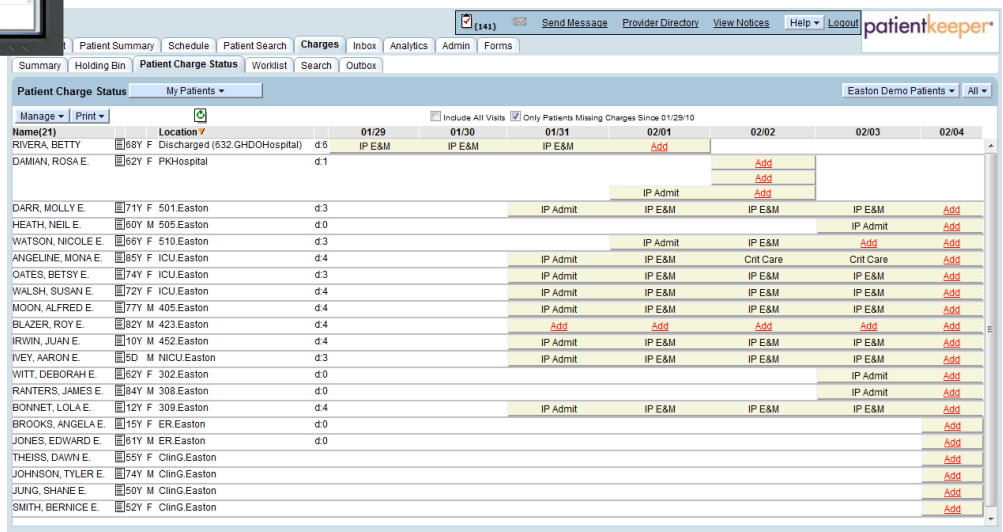
# Charge Capture

## Capture Lost Revenue, Reduce Errors, Prepare for ICD-10 and Save Time through Intelligent Automation

### Accurate, Complete and Quick Charge Capture

Manual, paper-based charge processes - with multiple hand-offs and points of failure - cost practices many thousands and in some cases millions of dollars each year. Physicians must spend an inordinate amount of time reconciling encounter forms and index cards with multiple patient lists in order to submit charges in an accurate, compliant, and timely fashion. With ICD-10 requirements, it will only get worse. Creating a better process has been difficult until now.

*PatientKeeper® Charge Capture™* automates the billing process from within your physicians' existing workflow, allowing you to increase revenue with a more efficient and effective charge capture process.




Physician Portal Charge Status view

### Increasing Revenue, Improving Cash Flow

PatientKeeper Charge Capture is a powerful billing solution that enables physicians to quickly and easily bill for their services at the point of care, in the office, and anywhere in between. Physicians can view and select the appropriate clinical codes with the confidence that their selections will be mapped to the appropriate billing codes upon submission. Physicians save time while improving billing accuracy with context-sensitive navigation and an extensive set of code edits.

- **View Updated Patient Lists –** Regardless of care setting, PatientKeeper Charge Capture presents an accurate list of your patients' up-to-date locations integrated with your hospital's registration/ADT system and/or office scheduling system. The PatientKeeper Patient List allows for flexible team assignments, and provides views to show various care team and patient relationships. Individual users can build and display their patient list in whatever way is most convenient and meaningful to them.
- **Eliminate Lost Charges –** By ridding your billing process of paper-based charges, PatientKeeper Charge Capture ensures that every charge gets submitted in a timely fashion

### Product Highlights

- Automates the entire billing workflow from charge capture through billing
- Increases cash flow
- Reduces lost charges
- Decreases charge lag
- Improves coding compliance
- Minimizes billing rework from incomplete or illegible charges
- Supports all devices such as tablet PCs, laptop/ desktops, and smartphones
- Improved business insight with real-time charge analytics
- Supports ICD-10
- Physician-friendly problem searches

– directly impacting your practice's revenue. No more manually reconciling multiple patient lists with charge tickets.

- **Reduce Charge Lag –** PatientKeeper dramatically decreases the time between services rendered and submission of charges to your billing system.
- **Eliminate Rework and Improve Communication –** PatientKeeper Charge Capture dramatically reduces the need for billing staff to consult clinicians about charges submitted days or weeks earlier. With ready access to clinical notes and communication tools, staff can easily resolve issues without the need to interrupt physicians or delay the submission.
- **Improve Coding Compliance –** Real-time code edits check for common coding errors and alert physicians at the time of charge entry. A comprehensive array of code edits results in far fewer instances of costly resubmissions that miss the claim-submission window. Charge Capture also identifies potentially missed charges and reduces defensive "down-coding."
- **Allow Physicians to Practice Medicine, Not Coding –** ICD-9, ICD-10 and CPT-4 codes were created to describe services rendered for the purpose of reimbursement. As such, they often poorly translate into clinical terminology that accurately describes the clinical reasons for a visit or treatment. PatientKeeper allows you to personalize charge and diagnosis lists by department, by specialty, and even by individual physician using clinical terminology. In addition, physicians can easily search for diagnosis codes using familiar language. The result is physicians get to focus on delivering care rather than hunting for billing codes.
- **Save Time –** Physicians stand to gain as much as an extra hour or more of time per day through intelligent automation and comprehensive integration with all hospital systems.
- **Proven and Rapid ROI –** Your practice can realize a substantial and rapid ROI simply by capturing all charges in a timely manner. The return on charge capture is often more than sufficient to fund the entire PatientKeeper initiative and still generate a significant cash return to your organization.
- **Support for the Latest Handheld Devices –** PatientKeeper Charge Capture runs via zero-footprint web browser on any laptop, desktop or tablet as well as natively on the latest smartphones and handheld devices.

## An Ideal Extension for Healthcare IT

PatientKeeper Charge Capture allows healthcare institutions to streamline the billing process for their providers without disrupting their existing IT infrastructure. Charge Capture is part of a full suite of powerful workflow applications that support physicians through providing them with access to clinical results aggregated across the continuum and tools to enter orders electronically, document patient encounters, prescribe medications, and much more.

## Prepare for ICD-10

PatientKeeper Charge Capture is an ICD-10 compliant solution. Clients can load and run ICD-10 codes, build code edits, and place ICD-10 codes in their Pick Lists and Quick Picks, just as they always have with the ICD-9 diagnoses. And PatientKeeper is prepared to work with each of our clients through their ICD-9 to ICD-10 switchover.

About PatientKeeper
PatientKeeper® Inc. is a leading provider of healthcare applications for physicians, and KLAS Research's 2012 and 2013 Category Leader in "Clinical Portals/Aggregation." PatientKeeper's highly intuitive software streamlines physicians' workflow to improve productivity and patient care. PatientKeeper's CPOE, physician documentation, electronic charge capture and other applications run on desktop and laptop computers and popular handheld devices and tablets. PatientKeeper's software integrates with existing healthcare information systems to create the most effective solution for driving physician adoption of technology, meeting Meaningful Use, and transitioning to ICD-10. PatientKeeper has more than 58,000 active physician users today.

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**PatientKeeper Charge Capture**

Top Ranking – Charge Capture Software

patientkeeper®
Enabling physicians to focus on patients... not technology™

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