

Optimize your revenue cycle operations with PatientKeeper’s solutions for billers, coders and providers.

For over 20 years, PatientKeeper has offered healthcare provider organizations and billing services companies an automated professional billing workflow solution that easily fits a clinician’s work style and streamlines billers’ and coders’ workflow, to enable a more efficient and effective charge capture process that helps increase revenue.

PatientKeeper integrates with all existing inpatient and ambulatory EHR/EMR and billing systems, so IT investments and revenue integrity processes can be optimized.

Core Suite Components

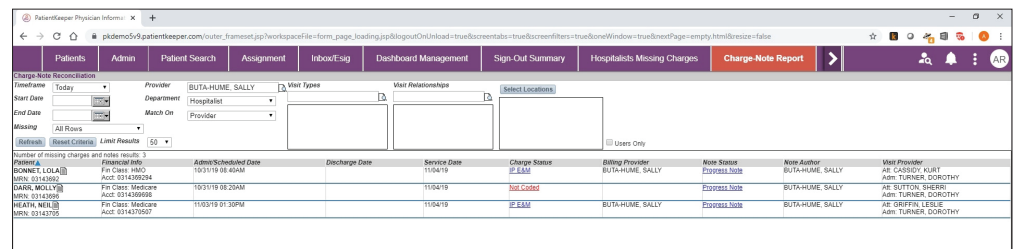
Charge Aggregator

The prevalence of mergers, acquisitions and consolidation in the healthcare provider world means many large networks have disparate charge entry systems at their various facilities, practices and departments, all feeding into a central billing office. The complexities of such environments can result in inefficiencies that cost provider organizations time and money.

PatientKeeper Charge Aggregator enables central billing offices to consolidate professional charges originating from any EHR or departmental system across the network into a central tool with robust edits and flexible worklists. Working in a single charge processing environment saves billers and coders significant time, as they don’t have to switch among various screens and systems. Our library of robust code edits – edits can check for correct E+Ms, Age, Gender, Global Periods, Add-On codes, and several other correct coding rules; and PatientKeeper also can implement LCD and client-specific custom edits – results in far fewer instances of costly resubmissions that miss the claim-submission window.

Charge-Note Reconciliation

Notes are the source of all truth – for patient care, for care team review, and for professional charges. If there was a note, then almost certainly there should be a charge. PatientKeeper’s charge-note reconciliation tool automates the process of reconciling clinical notes and professional



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BONNET, LOLA	Fin Class: HMO	10/31/19 08:43AM	11/04/19	IF EAM	BUTA-HUME, SALLY	Expired Note	BUTA-HUME, SALLY	AL CASSIDY, KURT	AM TURNER, DOROTHY
GARR, MOLLY	Fin Class: Medicare	10/31/19 08:23AM	11/04/19	Not Coded	BUTA-HUME, SALLY	Expired Note	BUTA-HUME, SALLY	AL BUTTIN, SHERRY	AM TURNER, DOROTHY
HEATH, NEIL	Fin Class: Medicare	11/03/19 01:30PM	11/04/19	IF EAM	BUTA-HUME, SALLY	Expired Note	BUTA-HUME, SALLY	AL GRIFFIN, LESLIE	AM TURNER, DOROTHY

charges – from any EHR or billing system – to find the 10-15 percent of professional charges that many healthcare providers unknowingly fail to submit.

As a result, hospitals can expect to see:

- a 20% increase on average in the volume of billable charges, potentially equating to millions of dollars in “found” revenue
- an extra \$1,500 in billing per month per hospitalist, and potentially more for specialists

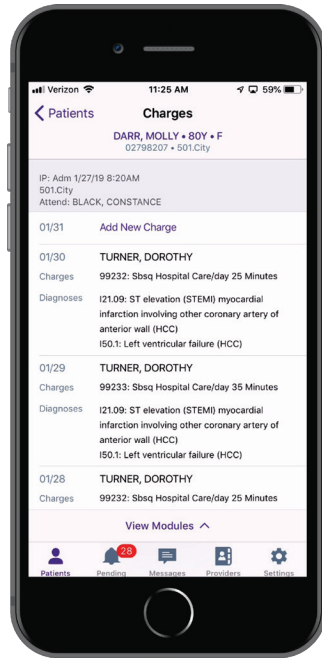
Highlights

PatientKeeper’s Revenue Integrity Suite features these valuable capabilities for billers, coders, and providers:

- **Charge Aggregator** – enables central billing offices to consolidate professional charges into a central tool with robust edits and flexible worklists
- **Charge-Note Reconciliation** – automatically matches providers’ clinical notes to charges to ensure no revenue is missed and every charge is accurately documented
- **Charge Capture** – providers can record charges for services they deliver quickly and easily – at the point of care, in the office, or anywhere in between – on a smartphone, tablet, or PC
- **Secure Messaging** – enables instant communication between billers, coders, and providers to address and resolve any issues
- **Sign-Out** – easily share information between providers during patient hand-offs to ensure coordination of care and billing

Key Features

- Flexible integration with all existing enterprise and departmental systems
- Native mobile app and web-based platform for provider charge entry
- Secure, encrypted, HIPAA-compliant messaging
- Options for infusion and technical billing
- Packages available for large enterprises and small practice offices
- Option to integrate clinical data feeds to expand overall functionality and value for providers



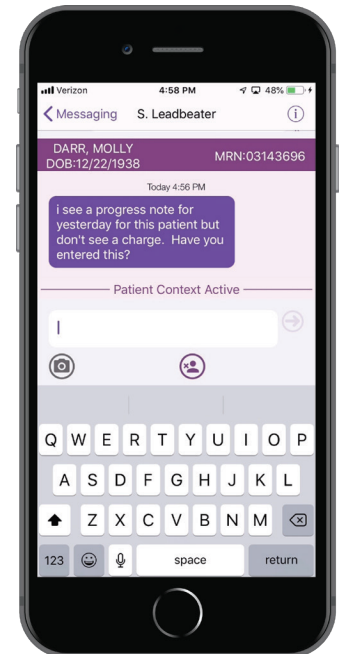
Charge Capture

PatientKeeper enables providers to record charges for services they deliver quickly and easily — at the point of care, in the office, or anywhere in between — on a smartphone, tablet, or PC. Physicians can view and select the appropriate diagnosis codes, CPT codes, and any client-specific custom codes. Real-time code edits check for common coding errors and, optionally, can alert physicians at the time of charge entry; and physicians can easily search for diagnosis codes using familiar clinical terminology, so they get to focus on delivering care rather than hunting for billing codes.

Secure Messaging

PatientKeeper includes a secure, HIPAA-compliant messaging application embedded within a biller's professional charge processing workflow, and

within a provider's clinical and charge entry workflow. If a biller wants to ask a physician about a recent charge, or even a missing charge they spotted on the daily charge-note reconciliation report, with a click they can open the secure messaging application and send a message to the doctor, who can easily respond without interrupting their workflow.



Sign-Out

Sign-Out provides a continuity of care that facilitates faster discharges, enhances patient safety, and aids compliance with Joint Commission patient safety requirements.

Advanced Suite Components

Integrated Documentation

Using PatientKeeper NoteWriter™, physicians can document and charge within one integrated workflow. Sharing information between the note and associated charges – such as service date or diagnoses – streamlines the charge capture process and improves accuracy. And like many other PatientKeeper capabilities, NoteWriter can be used by providers on mobile and desktop devices.

About PatientKeeper®

PatientKeeper software optimizes healthcare providers' EHR systems to streamline physician workflow, improve care team collaboration, and maximize business and EHR performance. Using PatientKeeper, physicians can easily access and act on all their patient information in a single, intuitive and secure electronic environment – from smartphones, tablets and PCs – fully integrated with a hospital's existing clinical and transactional systems. PatientKeeper is used by more than 75,000 physicians at hospitals and health systems across North America and the UK.



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