

# CLINICAL WORKFLOW SOLUTION

## Optimize Your EHR to Give Physicians a Superior Experience – and Create a Platform to Transform Clinical Care

### Solution Elements

- **CPOE** makes electronic order entry intuitive for providers, and actually saves them time.
- **NoteWriter** replaces paper with more accessible, legible and trackable electronic notes.
- **Medication Reconciliation** makes it easy for providers to efficiently and effectively manage patients' medications at each transition in care.
- **ePrescribing** allows physicians to place medication orders electronically with a patient's local pharmacy, thereby completing a fully-electronic discharge med rec workflow.
- **Secure Messaging** makes communications between providers easier, faster, and safer.
- **Physician Portal** gives physicians an easy-to-use Web-based view of their patients' clinical information.
- **Mobile Clinical Results** is a native mobile app for popular handheld devices that lets physicians access and act on their patient information, anytime, anywhere.

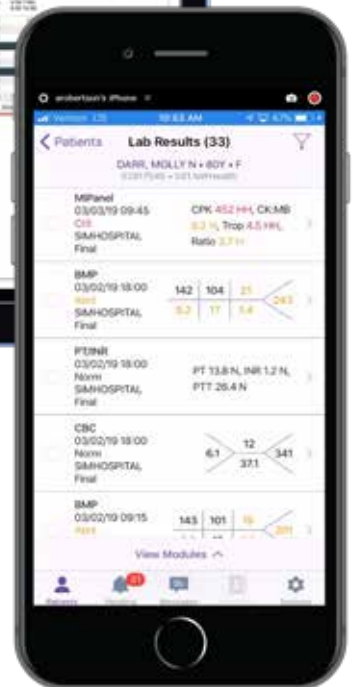
Electronic health records (EHR) and other hospital information systems have a long history of confounding physicians. Most were designed to automate hospital operations, then later were extended to clinical applications; physician users were an afterthought.

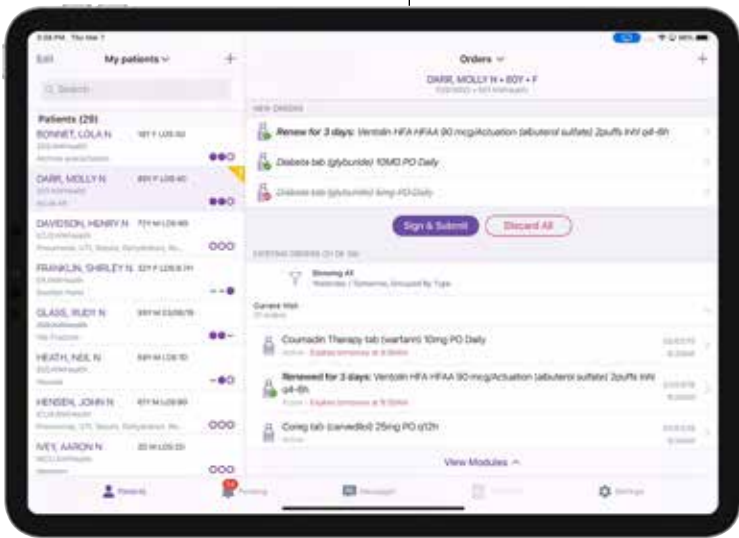
Today, though EHRs now are ubiquitous, there remains much room for improvement, as surveys of hospital CIOs and physicians consistently reiterate – and those improvements must extend far beyond basic usability if clinical care is to be truly transformed through computerization.

That's where PatientKeeper® comes in. PatientKeeper's clinical workflow solution optimizes a hospital's EHR by creating a physician-friendly electronic work environment. PatientKeeper comprises a suite of physician-facing clinical applications that offers a far superior user experience for physicians than typical EHR systems. Yet PatientKeeper is fully integrated with the EHR, which remains the hospital's system of record.



And that's just the beginning, because PatientKeeper is developing a health IT innovation platform that will advance the use of computers by physicians and care teams, and make them indispensable tools for 21st century clinical care. Implementing PatientKeeper is a great way to optimize a hospital's existing EHR investment now and "future-proof" the organization's clinical IT infrastructure so it can easily accommodate whatever comes next.





### Clinical workflow automation starts with a clear view of patient information

The PatientKeeper Physician Portal™ gives physicians a clear and coherent Web-based view of their patients' clinical information through highly-customizable dashboards, and a simple way to access all PatientKeeper workflow applications using a single log-in and password. For anytime, anywhere access, PatientKeeper Mobile Clinical Results™ offers flexible views of patient information via native apps for popular mobile devices, including Apple® and Android smartphones and tablets.

### Electronic order entry that's fast and intuitive

PatientKeeper CPOE™ is the most physician-friendly electronic order entry software available for hospitals. And because the focus of PatientKeeper CPOE is on entering orders electronically, not re-inventing the practice of medicine, physicians typically require less than 15 minutes of training to become productive on it. PatientKeeper also offers a native app for mobile CPOE,

which extends electronic order entry to popular smartphones and tablets, so hospitals can reduce or eliminate inefficient telephone orders.

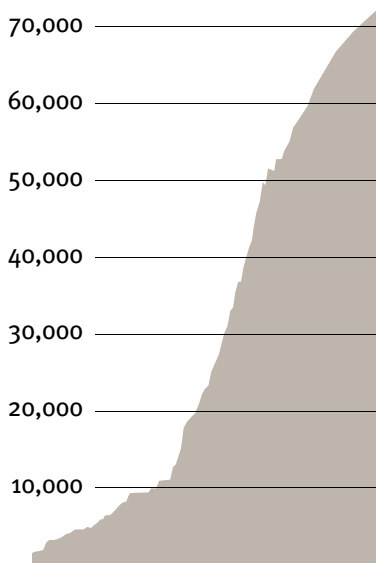
### Go from paper to electronic notes, painlessly

With PatientKeeper NoteWriter™, hospitals and physician practices can replace paper and transcription with immediately accessible, legible electronic notes. NoteWriter facilitates communication among the entire healthcare team by creating a single source of patient information that is available through any Web browser or iPad. And immediate availability of clinical documentation accelerates billing cycles and results in more accurate revenue.

### Effectively manage medications and improve continuity of care

PatientKeeper Medication Reconciliation™ makes it easy for physicians and other clinicians to electronically track and transition patient medications from home to hospital at time of admission, and back to the home at time of discharge. With PatientKeeper Medication Reconciliation, physicians and hospitals are able to improve patient safety by avoiding mistakes, duplications and omissions.





**PatientKeeper has more than 70,000 active users worldwide.**

### Enable secure messaging with embedded patient context among physicians and others

PatientKeeper Messaging is an integrated communication tool within the PatientKeeper application, so messages can be sent and received within the normal workflow of patient data review. Physicians don't have to stop and go elsewhere to send a message, and all the information that might need to be included in a message, including photos and links to patient records, is right at the user's fingertips. And secure messaging is vital for HIPAA compliance.

### ePrescribing completes the physician's patient discharge workflow

PatientKeeper ePrescribing™ allows physicians to place medication orders electronically with a patient's local pharmacy, thereby completing a fully-electronic discharge med rec workflow. Because PatientKeeper ePrescribing is tightly integrated with med rec, it facilitates the sustained physician adoption required for Stage 3 Meaningful Use in 2018. PatientKeeper ePrescribing is integrated with Surescripts, provides a summary view of alternative (brand vs. generic) medications, and automatically checks a patient's insurance coverage (to identify co-pays, restrictions, etc.) to ensure the best patient experience.



### Sign incomplete records – anytime, anywhere

PatientKeeper eSignature™ allows physicians to electronically review, edit and sign chart deficiencies from any Web browser. With PatientKeeper eSignature, hospital Health Information Management (HIM) departments can automate processes for physicians while achieving medical record documentation compliance. The result is timely chart completion for faster billing, improved communication, and overall physician satisfaction.



Powering HCA Healthcare's physician experience



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#### About PatientKeeper

PatientKeeper® software optimizes healthcare providers' EHR systems to streamline physician workflow, improve care team collaboration, and maximize business and EHR performance. Using PatientKeeper, physicians can easily access and act on all their patient information in a single, intuitive and secure electronic environment – from PCs, smartphones and tablets – fully integrated with a hospital's existing clinical and transactional systems. PatientKeeper is used by more than 70,000 physicians at hospitals and health systems across North America and the UK.

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