

# PatientKeeper Certified Browsers and Windows OS

Last Updated January 2020

## Browser Support by PatientKeeper Software Version

Browser Version	Browser Release Date	Supported PK Versions	Comments
Internet Explorer 11	10/17/13	v8.1.7.23+ <i>(limited)</i> v8.1.7.58+ <i>(limited)</i> v8.1.12+ <i>(full)</i>	<ul style="list-style-type: none"> <li>Clinicals, Charge Capture are supported in Standard Mode starting in PK v8.1.7.23</li> <li>Advanced Clinicals is supported in IE11 Enterprise Mode starting in PK v8.1.7.58</li> <li>Advanced Clinicals, including Order Set Builder, is supported in IE11 Standard Mode starting in PK v8.1.12</li> </ul>
Microsoft Edge	7/29/15	v8.2+	
Microsoft Edge – Chromium	1/15/20		
Apple Safari (excluding v7.1)	ongoing	v8.1+	<ul style="list-style-type: none"> <li>Supports physician workflow only; excludes Admin tools</li> <li>3<sup>rd</sup> party integrations requiring Active X controls not supported</li> </ul>
Google Chrome	ongoing	v8.1+	<ul style="list-style-type: none"> <li>3<sup>rd</sup> party integrations requiring Active X controls not supported</li> </ul>

**Notes:**

As of 8.1.7, the PK Portal is disabled from launching if the following browsers are detected: IE6, IE7, and IE8 in IE7 compatibility mode.

As of 8.1.12, the PK Portal is disabled from launching if the following browsers are detected: IE6, IE7, IE8, IE9, IE10 and IE11 in Enterprise Mode.

## Windows Desktop OS Support

PatientKeeper follows Microsoft’s Extended Support timelines:

Windows Version	MS Support Status
Windows 10	Mainstream support to end October 2020; Extended support until October 2025
Windows 8.1	Mainstream support ended January 2018; Extended support until January 2023
Windows 7	End of Life January 14, 2020

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