Location: Southwestern Ontario, Canada

Size: 260 beds (across five hospitals, including Alexandra Marine & General Hospital)

Physician Staff: 150 +

HIS: MEDITECH MAGIC 5.67

User Devices: Apple iPads and iPhones, Web-connected PCs and laptops

Project Team Leadership: John Brennan, Regional Director of Information Technology
Annette Stelmachuk, Clinical Informatics Analyst

PatientKeeper Deployment: v8.1.5 – Physician Portal, Mobile Clinical Results, NoteWriter; adding CPOE and Medication Reconciliation in 2017 – 189 total users (portal and handheld combined)

NoteWriter Templates:
- Progress Note (with Clinical Support)
- Progress Note Addendum
- ER Physician Note
- Chart Notation
- Chart Notation Addendum

Purchase Drivers: HPHA invested in PatientKeeper to advance EHR usage without changing the hospitals’ current systems. The first step was to provide easy access to patient information for physicians, in support of their primary responsibility to deliver exceptional care. HPHA’s vision is to expand automated capabilities for its physicians to encompass advanced clinical workflows – CPOE and medication reconciliation are being implemented in 2017 – to advance patient safety and continue fostering a dynamic and innovative environment.

Customer Comment: “PatientKeeper encompasses the best that is available when it comes to applying information technology to solve current healthcare problems.”