

**Location:** Southwestern Ontario, Canada

**Size:** 260 beds (across five hospitals, including Alexandra Marine & General Hospital)

**Physician Staff:** 150 +

**HIS:** MEDITECH MAGIC 5.67

**User Devices:** Apple iPads and iPhones, Web-connected PCs and laptops

**Project Team**

**Leadership:** John Brennan, Regional Director of Information Technology  
Annette Stelmachuk, Clinical Informatics Analyst

**PatientKeeper**

**Deployment:** v8.1.5 – Physician Portal, Mobile Clinical Results, NoteWriter; adding CPOE and Medication Reconciliation in 2017 – 189 total users (portal and handheld combined)

**NoteWriter**

**Templates:**

- Progress Note (with Clinical Support)
- Progress Note Addendum
- ER Physician Note
- Chart Notation
- Chart Notation Addendum

**Purchase**

**Drivers:** HPHA invested in PatientKeeper to advance EHR usage without changing the hospitals' current systems. The first step was to provide easy access to patient information for physicians, in support of their primary responsibility to deliver exceptional care. HPHA's vision is to expand automated capabilities for its physicians to encompass advanced clinical workflows – CPOE and medication reconciliation are being implemented in 2017 – to advance patient safety and continue fostering a dynamic and innovative environment.

**Customer**

**Comment:** *"PatientKeeper encompasses the best that is available when it comes to applying information technology to solve current healthcare problems."*

